



tshingombe fiston

Sep 30, 2023, 10:35 AM (7 days ago)

On Sun, Aug 27, 2023 at 2:22 PM TSHINGOMBEKB TSHITADI <tshingombekb@gmail.com> wrote: Hello dears please find my completed investigation in your office , thank



Buhle Shiba
<buhle@sheriffs.org.za>

Mon, Oct 2, 12:30 PM (5 days ago)

to
complaints,
me

Good day,

Thank you for contacting the SABFS.

Your email below refers.

Kindly confirm if you wish to file a formal complaint against a sheriff in order for us to provide you with the complaint affidavit and procedure.

We trust you find the above in order.

Kind regards

Buhle Shiba

Assistant Complaints Administrator

Legal & Complaints

25 Thornhill Office Park, 84 Bekker Rd, Vorna Valley, Midrand, 1686 (**Head Office**) /

88 Loop Street, Cape Town, 8001 (**Regional Office**)

PO Box 15223, Vlaeberg, 8018

T: 021-426 0577 **F:** 021-426 2598

E-mail: contacts@sheriffs.org.za

SABFS Fraud Hotline: 0800 000 628

www.sheriffs.org.za [contact us](#)

[This email and all contents are subject to the following disclaimer](#)



**Buhle
Shiba**

Oct 5, 2023, 11:48 AM (2
days ago)

to
complaints,
me

Good day,

Thank you for your email below.

Should you not be satisfied with the sheriffs service, you are guided to lodge a formal complaint against the sheriff with the South African Board for Sheriffs, in order for us to investigate your matter further.

Kindly follow the below procedure:

In terms of Section 44 read with Regulation 11 of the Sheriffs Act 90 of 1986 a complaint shall be lodged in a proper form and any complaint, accusation, or allegations against any sheriff shall be in the form of a written affidavit, stating the date and time of the incident, the name of the sheriff and the names of any eyewitnesses to the incident, and shall be together with any corroborative documents be lodged with the Board as soon as may be practicable after the incident.

Furthermore, the allegations of misconduct must fall within the ambit of Section 43 and the Code of Conduct in terms of Section 16K of the Sheriffs Act 90 of 1986 for the Board to investigate same. Attached for ease of reference.

In addition, kindly provide me with the following information:

- All Correspondence between parties.
- Any other supporting documents or evidence to substantiate your allegations.

Once the above is done we kindly request that you email the complaint affidavit to contacts@sheriffs.org.za for further assistance.

Kindly note you are required to make use of your direct email address for correspondence during the investigation

of your complaint, for purposes of confidentiality.

Should you make use of an alternative email address to lodge your complaint, such as an internet café email address, kindly provide us with your direct email address in your complaint affidavit for future correspondence. Alternatively, if you are not in possession of a direct email address, it is your duty to make regular follow ups with the email address that you corresponded with us from.

Please further allow the SABFS additional time for the assessment and allocation of your complaint as well as for assessing the Sheriff's response once in receipt of same.